YYFORCE

FORGING FORWARD TOGETHER

PEOPLE / SERVICES / TECHNOLOGY

People and technology for frontline operations

Flexible workforce solutions, integrated facility management and commercial robotics from one operating partner.

ABOUT YYFORCE

People and technology at work

YYForce combines workforce solutions and integrated facility management with AI platforms and commercial robotics.

Founded in Singapore in 2010 and listed on Nasdaq, our group delivers frontline services through operating teams. These teams provide the practical foundation for technology deployment.

OUR VISION

To build the future of work, where people and intelligent technology thrive together.

OUR MISSION

To transform frontline work through AI, robotics and integrated workforce solutions.

HOW WE WORK

Forging Forward Together

CONTENTS

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CUSTOMER NEEDS AND OUR RESPONSE

The customer need and our response

THE OPERATING CHALLENGE

Changing workforce demand

Shifts, roles and staffing levels change with operational demand.

Multiple service handoffs

Cleaning, security, maintenance and property teams need coordination.

Technology that fits the task

Automation needs a defined task, compatible systems and human oversight.

YYFORCE'S RESPONSE

Flexible staffing capacity

Flexible shift staffing through YY Circle and Yolara AI.

Coordinated delivery

One group coordinates workforce, facility services and technology scope.

Robot leasing and service

Deployment and maintenance through leasing and Robotics-as-a-Service.

Better visibility Live-shift data, digital estate tools and site analytics.

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WHAT WE DO

YYForce’s business model

Workforce and facility services form our operating foundation. AI and robotics support service delivery and create opportunities to expand client relationships.

01 / WORKFORCE

Workforce Solutions

Connecting businesses and frontline talent through YY Circle and Yolara AI, supporting smarter matching and workforce operations.

YY Circle · Yolara AI

- Flexible workforce
- AI hiring and matching
- Live-shift visibility
- Payroll and compliance

02 / FACILITIES

Integrated Facility Management

Combining facility management services with 24iFM’s digital tools to support better-managed spaces and everyday experiences.

24iFM · SmartTech

- Cleaning & maintenance
- Security
- Landscaping and pest control
- Property management

03 / TECHNOLOGY

AI, Automation & Robotics

Deploying and maintaining commercial service robots, while developing humanoid skills through supervised training.

Robotics · AI Video Analytics

- Commercial service robotics
- Robot leasing and maintenance
- Humanoid training and trials
- IoT and video analytics

PROOF AT SCALE

An established operating foundation

9M+

man-hours served for clients

300+
clients served

500K+
registered users

12
markets in our network

Revenue foundation

US$57.2M
FY2025 revenue*

US$32.7M
H1 2026 revenue*

Existing client relationships and frontline teams provide a base for introducing additional services and suitable automation.

SELECTED CLIENTS & PARTNERS

ION ORCHARD · SHANGRI-LA SINGAPORE · THE FULLERTON HOTEL SINGAPORE · NOVOTEL HOTELS & RESORTS · Mercure HOTELS · THE AMERICAN CLUB SINGAPORE · Signify · W HOTELS

*Revenue shown for 12 months and 6 months respectively.
Both figures are from the company's unaudited results.

SERVICES & TECHNOLOGY / WORKFORCE

Flexible workforce solutions

Casual, shift-based, outsourced and professional roles, matched to real operational demand.

Casual and shift staffing

Flexible cover for peaks and changing demand.

Manpower outsourcing

Teams organised around site and service requirements.

Hospitality staffing

Banquet, F&B and housekeeping teams.

Retail and promoter staff

Frontline and promoter staff for retail.

Cleaning workforce

Cleaning teams for busy, shared spaces.

Professional recruitment

Hiring support for professional roles.

WHO WE SERVE

Hospitality

Hotels, restaurants, banquet service, F&B and housekeeping.

Retail & events

Shopping centres, retail, promoters and event teams.

MATCHED TO DEMAND

Casual shifts, outsourced teams and professional recruitment.

Workforce delivery, from request to shift

Request

Businesses set out casual, shift, outsourced or professional roles.

Match

YY Circle and Yolara AI match on availability, preferences and role needs.

Deploy

Frontline teams go on site, with live-shift visibility.

Manage

Teams coordinate payroll, compliance and workforce operations.

700K+

YY Circle app downloads

35K+

monthly active users

92%

job fulfilment rate

+62.4%

manpower revenue growth, year on year

Integrated facility management

Coordinated facility services delivered through specialised teams, with digital workflows that help keep buildings running.

HONG YE GROUP PTE LTD	**Cleaning and maintenance**	Commercial and residential upkeep
UFS	**Security**	Supported by AI video analytics
BOTANIQUE SCAPE LANDSCAPING SERVICES	**Landscaping**	Including indoor living walls
Pest Fighter	**Pest control**	Inspection and control
PFS PROPERTY FACILITY SERVICES	**Property management**	Supported by 24iFM
YY Logitech	**Logistics**	Site operations support
fAcade vision	**Facade services**	Drone inspection and cleaning

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IFM AT A GLANCE

2018

delivering IFM since

218

IFM customers (H1 2026)

7

specialist service lines

WHERE WE WORK

Commercial and residential properties, healthcare and transport

Customer count for the six months to 30 June 2026, unaudited.

Workforce and estate platforms

YY Circle supports workforce access, Yolara AI assists matching, and 24iFM supports estate operations.

01 / WORKFORCE ACCESS

YY Circle

Connects businesses with temporary and shift-based workers.

yycircle.com

- Casual and shift staffing
- Workforce matching
- Staffing coordination

02 / AI MATCHING

Yolara AI

AI-assisted job matching based on availability, preferences and role needs.

yolara.ai

- AI-assisted hiring
- Matching on availability and preferences
- Works alongside YY Circle

03 / DIGITAL ESTATES

24iFM

Apps and portals for residents, property managers and service teams.

24ifm.com

- Facility bookings and visitor registration
- Digital forms and payments
- Services marketplace and lifestyle

Service robotics

We lease, deploy and maintain service robots for suitable routine tasks, with site integration and staff support.

01

Floor care

Scheduled cleaning of lobbies and corridors.

02

Food and tray delivery

Restaurant and banquet support for service teams.

03

Room delivery

Amenities and meals delivered to room doors.

04

Luggage and linen

Moving bulky items, so staff can focus on guests.



C40 Floor care



T9 Internal delivery



T11 Internal delivery



T10 Internal delivery



W3 Guest-room delivery



S100 Luggage & linen

Illustrative image



Illustrative image

Humanoid training and development

Our Singapore lab develops humanoid skills through supervised task training and site trials.

G1 Humanoid

A programme exploring practical support in hospitality, facilities management and other service settings.

- Service-task and amenity handling research
- Workflow capture and training data
- Human supervision and task validation

Robotics Training Lab

Teams capture tasks, train under supervision and assess performance before wider adoption.

- Capture the task and the human handoff
- Develop and test under supervision
- Validate in the intended setting

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Commercial hospitality deployment

Novotel Singapore on Stevens and Mercure Singapore on Stevens

11

service robots

THE OPERATING REQUIREMENT

Internal hotel logistics, room deliveries and service between floors.

THE DEPLOYMENT

An 11-unit service fleet, with lift integration and hotel telephony connectivity.

CUSTOMER APPLICATION

A defined workflow connects service robots with hotel systems and on-site teams.

LOCATIONS

International network

12

markets across our network

ASIA-PACIFIC

Singapore, Malaysia, Thailand, Vietnam, Hong Kong, South Korea, Australia

EUROPE

United Kingdom, Netherlands, Germany

MIDDLE EAST

United Arab Emirates

AFRICA

Egypt



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OUR JOURNEY

YYForce’s development since 2010

2010

Hong Ye Group founded in Singapore

Early anchor contracts won (2011)

Entrepreneur of the Year (2015)

2018

Integrated Facility Management launched

YY Circle super app launched (2019)

YY Circle expands regionally (2022)

2024

Listed on Nasdaq

YY SmartTech launched

2025

Four acquisitions, including Uniforce Security and Pest Fighter

24iFM launched

Keenon Robotics MOU

2026

Rebranded as YYForce

Yolara AI launched; humanoid robotics training lab opened

2030 vision unveiled

LEADERSHIP

The team leading YYForce



FOUNDER

Mike Fu Xiaowei

Chairman & CEO, Executive Director



GROWTH

Zhang Fan

Business Development Director& Executive Director



FINANCE

Jason Phua Zhi Yong

Chief Financial Officer



PEOPLE

Rachel Xu Lin Pu

Chief Human Resource Officer



STRATEGY

Andrew Davison

Chief Strategy Officer

WHAT GUIDES US

Our values in action

01

People First

We value people, create opportunities and treat our communities with respect.

02

Innovation with Purpose

We use new ideas and technology to solve real-world challenges and make work better.

03

Integrity and Trust

We act honestly, honour our commitments and build lasting relationships.

04

Excellence in Action

We deliver reliable solutions, keep learning and take ownership of our results.

05

Stronger Together

We believe the best outcomes come from collaboration with the people we serve.

06

Forward Thinking

We anticipate change, act with courage and build for long-term growth.

WHERE WE ARE HEADING

2030 vision and development priorities

Our 2030 ambition connects human teams, AI, robots and smart facilities in one workforce ecosystem. Development builds on existing services and commercial deployments.

OPERATING FOUNDATION

- Workforce and facility services
- YY Circle, Yolara AI and 24iFM
- Commercial service robot deployment
- Robotics training lab

DEVELOPMENT PRIORITIES

- Expand robot leasing
- Develop humanoid task skills
- Extend AI-assisted scheduling
- Unify client visibility across people and sites



Illustrative image

Forward-looking statements reflect current expectations and are subject to risks and uncertainties; actual results may differ materially. See the Company's SEC filings.

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FORGING FORWARD TOGETHER

Forging Forward *Together*

Start with one site. Define your workforce or facility requirements, or assess a suitable robotics use case.

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CERTIFIED TO ISO 9001 ISO 14001 ISO 45001 bizSAFE Star PWM Mark Plus Tripartite Standards

SUPPORTING MATERIAL

Appendices

A Our group of businesses

B How people and technology share the work

C A connected hospitality operation

D Robot line-up and specialist technologies

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Our group of businesses

WORKFORCE

YY Circle

Workforce super app

Flexible staffing and workforce deployment

FACILITY MANAGEMENT

PFS Property Facility Services	Property management
Hong Ye Group Pte Ltd	Cleaning and maintenance
UFS	Security
Botanique Scape Landscaping Services	Landscaping
Pest Fighter	Pest control
YY Logitech	Logistics
fAcade Vision	Drone facade inspection and cleaning

TECHNOLOGY

Yolara AI	Hiring intelligence
24iFM	Smart facilities
YY Smart Tech	Software and IT services
MediaPlus Digital Pte Ltd	Digital marketing
YYSOCIAL	Social and community
Robotics	Live deployments
AI Video Analytics	Security and operations
Xtreme Solution	IT hardware services

How people and technology share the work

Workforce gaps, cost pressure, fragmented delivery and limited visibility put frontline operations under strain.

People + AI + Robotics + Workflows

Trained, vetted frontline teams who bring the judgement and the experience.

Matches talent to shifts and turns site data into faster decisions.

Cleaning, delivery and service robots for repetitive, physical tasks.

Digital workflows support scheduling, tracking and reporting.

= Intelligent workforce solutions, *from one accountable partner*

A connected hospitality operation

Illustrative use of YYForce capabilities across one property

01

Staff the shift

YY Circle and Yolara AI match available talent to role and shift requirements.

02

Run the property

IFM teams deliver cleaning, security and other facility services.

03

Support routine tasks

Service robots handle suitable cleaning or delivery tasks alongside staff.

04

Respond to site signals

IoT and configured video alerts help teams identify and review issues.

Illustrative combination of capabilities, subject to site fit and scope. A single unified client interface remains part of the 2030 vision.

Service robot line-up

01



KLEENBOT C40

Floor care for lobbies and corridors.

02



DINERBOT T9

Tray delivery for restaurants and banquet operations.

03



DINERBOT T11

Compact tray delivery with a front display.

04



DINERBOT T10

Delivery with a guest-facing display.

05



BUTLERBOT W3

Enclosed delivery of amenities and meals to room doors.

06



S100

Transport of luggage, linen and bulky supplies.

Hotel and building IoT

Connect room and building devices so teams can see conditions and coordinate a response. Scope depends on installed systems and site requirements.

Smart Hotels

Links guest-room controls and alerts so hotel teams can coordinate comfort, access and service.

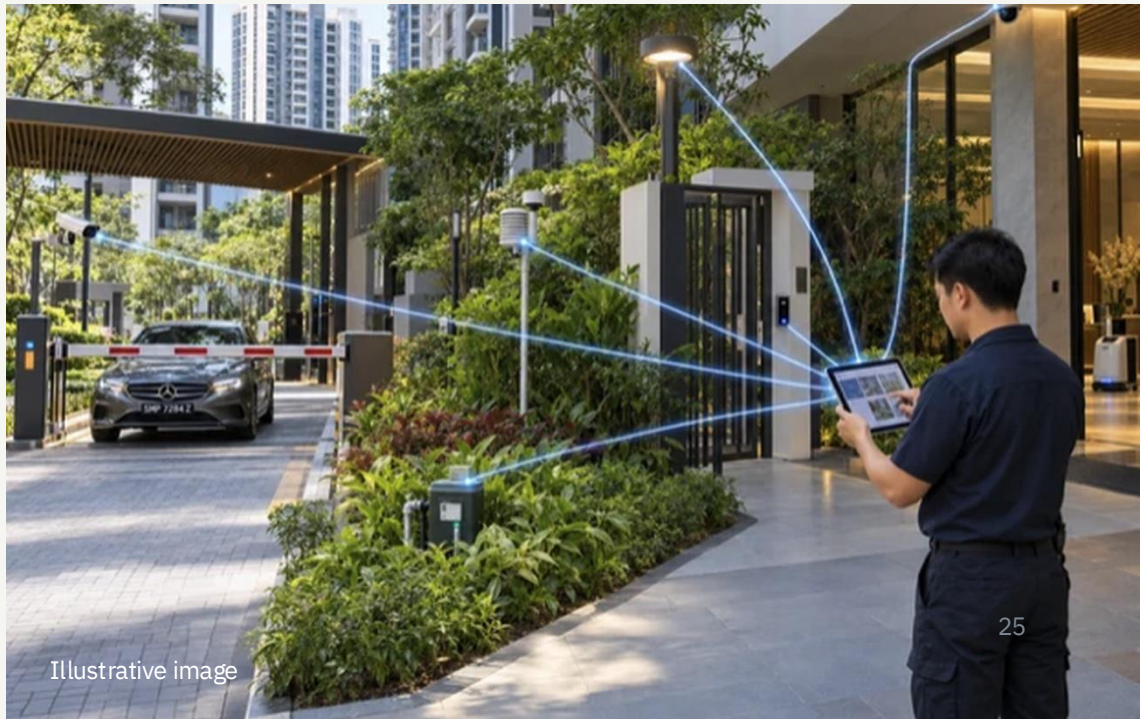
- Lighting, curtain and air-con controls
- Temperature, occupancy and door status
- Room access, alerts and service coordination

Smart Buildings

Connects shared condominium systems so property teams can monitor conditions and coordinate service.

- Access, vehicle barriers and cameras
- Common-area lighting and sensors
- Landscape equipment status





Illustrative image

YYFORCE





Illustrative image

Exterior drone services

Aerial technology for exterior maintenance, with an operating plan tailored to each building and the permissions it needs.

Facade Cleaning

Aerial cleaning of assessed exterior surfaces, using the Matrice 400 with Falcon X2.

- Access to hard-to-reach surfaces
- Water-fed cleaning lance
- Site, weather and permission assessment

Facade Inspection

Facade imagery for AI-assisted review, helping property teams plan maintenance.

- Exterior imagery and condition review
- Areas flagged for follow-up
- Coordination with maintenance teams

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AI video analytics

Configured video alerts help security and facility teams review defined events and plan services. People verify alerts and decide the response.

Defined Events

Detects unattended items, unauthorised access and safety hazards, with alerts reviewed by people.

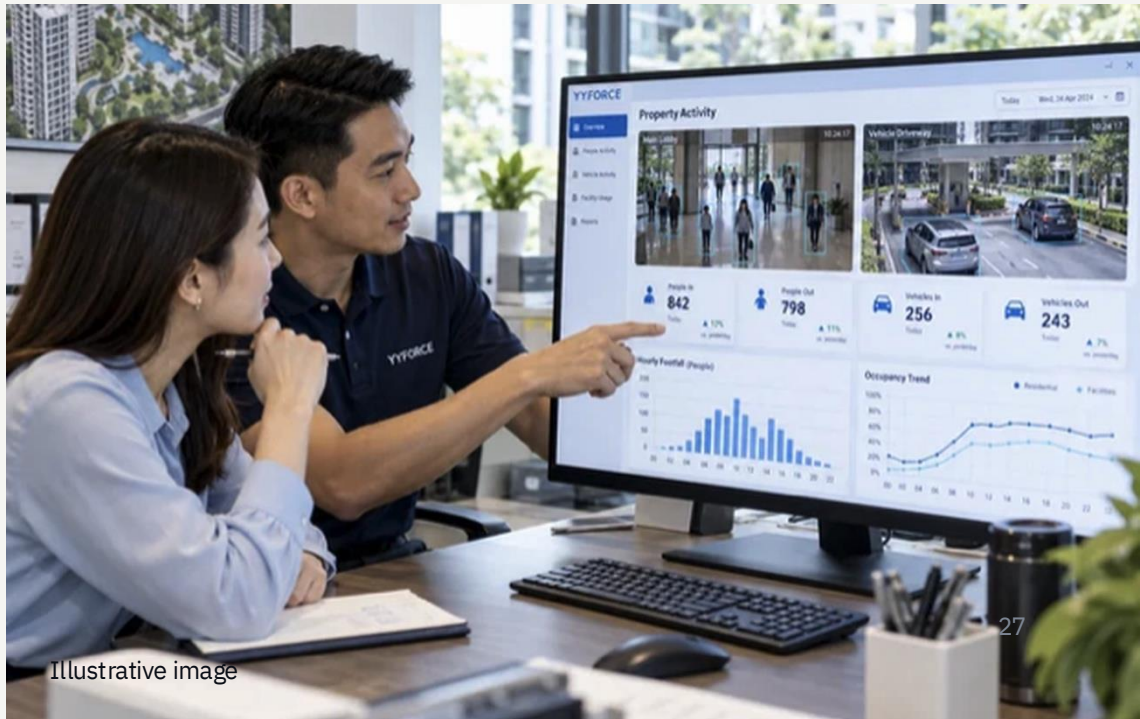
- Site-specific event detection
- Configured alerts
- Human review and response

Operational Insight

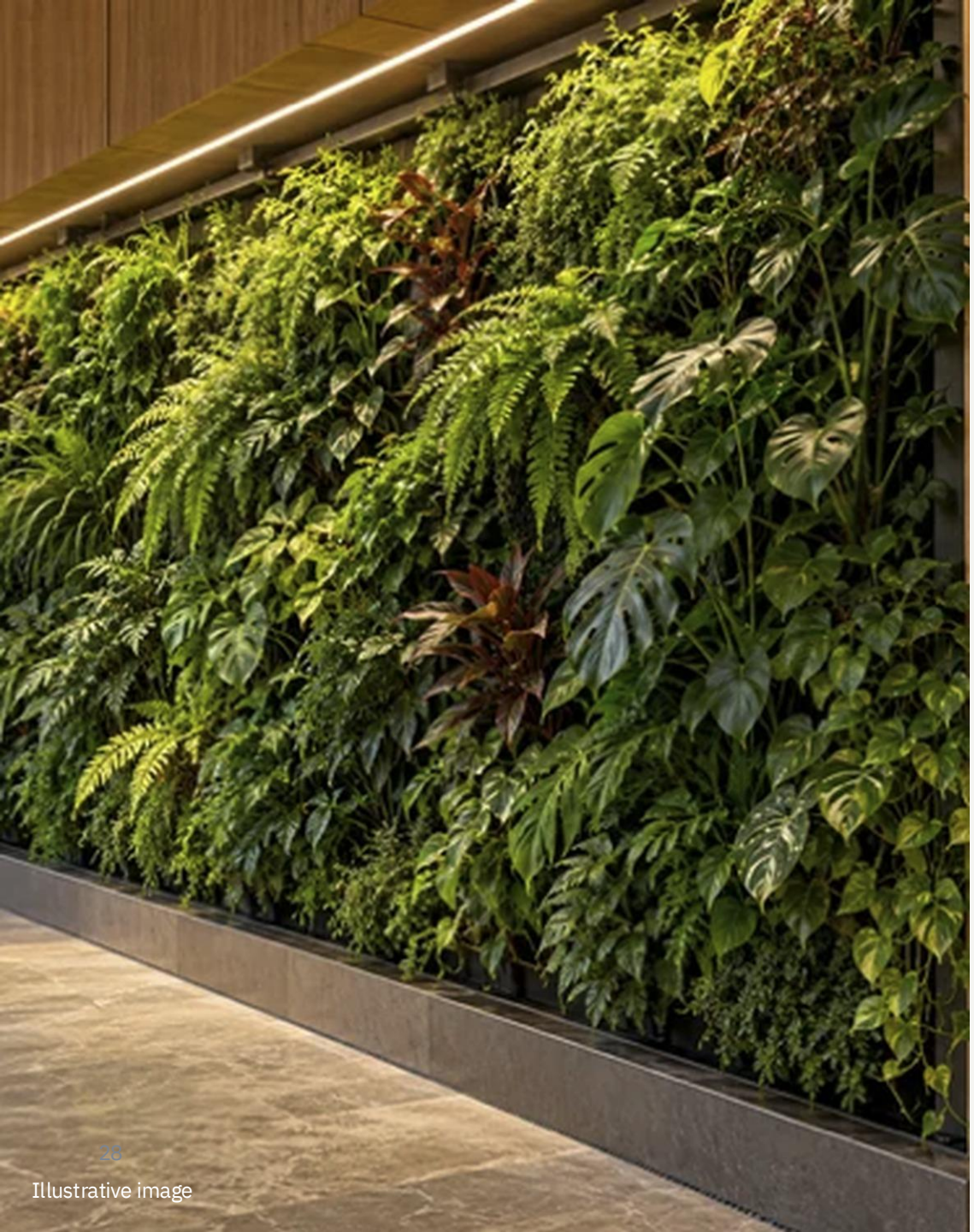
Counts and trends of people and vehicle activity, to support service planning.

- People and vehicle counts
- Activity patterns and trends
- Operational planning





Illustrative image



Illustrative image

Living walls

Living walls combine planting, irrigation and lighting with ongoing care through our facility services.

Botanique Scape

Indoor living plant walls with coordinated irrigation and lighting, delivered through Botanique Scape.

- Living plant walls
- Coordinated irrigation
- Integrated lighting

Planned around each space

Planting, watering schedule and lighting are set for the space, with care ongoing.

- Tailored to each interior
- Care coordinated through facility services
- Supports 24iFM

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